

# **INTERNAL RULES**

## **1. Conditions of admission and stay**

To be admitted to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with.

Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them.

No-one may take up residence on the campsite.

For the safety and comfort of all, access to the campsite is regulated.

Any person wishing to stay at our establishment must first present photo identification to reception and complete police formalities. Minors who are not accompanied by a parent or guardian will not be admitted. Persons whose contact details have not been provided to the campsite in advance will not be admitted to our establishment, nor will any tenant who has provided incorrect or incomplete information.

Only the people registered on the initial contract are authorised to stay and under no circumstances will it be possible to add or substitute people to the initial contract without the manager's prior agreement.

The campsite focuses on individual family rentals and will not accept group bookings without the manager's prior agreement.

## **2. Police formalities**

Minors unaccompanied by their parents will only be admitted with written authorisation from their parents.

In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have foreign customers complete and sign an individual police form on arrival. This must include in particular

1° Full name ;

2° Date and place of birth;

3° Nationality;

4° habitual place of residence.

Children under the age of 15 may appear on the form of one of the parents.

## **3. Installation**

The outdoor accommodation and related equipment must be installed on the site indicated in accordance with the instructions given by the manager or his representative.

The capacity of the pitches and facilities (maximum 6 people) must be strictly respected. Any child, even a young child, is considered to be a person. La capacité d'accueil des emplacements et installations (6 personnes maximum) doit être strictement respectée. Tout enfant, même en bas âge, est considérée comme une personne.

#### **4. Reception desk**

Open from 9 a.m. to 1 p.m. and from 3 p.m. to 7 p.m.

At the reception desk you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses.

A system for collecting and handling complaints is available to customers.

#### **5. Display**

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

#### **6. Departure arrangements**

Customers are asked to inform the reception desk of their departure the day before. Customers intending to leave before the reception desk opens must pay for their stay the day before.

#### **7. Noise and silence**

Guests are asked to avoid any noise or chatter that might disturb their neighbours.

Sound equipment must be adjusted accordingly. Car doors and boot lids must be closed as discreetly as possible.

Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The campsite manager ensures the peace and quiet of his customers by setting times when there must be complete silence.

#### **8. Animals**

Dogs and other animals must never be allowed to run at large and their faeces must be removed immediately by their owners.

For reasons of hygiene, they are not allowed in the swimming pool, shops or toilets.

They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

In accordance with the law of 22/01/1985, pets brought onto the campsite must be vaccinated, tattooed or chipped and wear a collar bearing the owner's name and address.

1st and 2nd category dogs are prohibited.

#### **9. Visitors**

Any person wishing to enter or stay on the campsite must first report to reception and state the exact number of people.

Visitors must provide proof of their identity in the presence of the person renting the accommodation, who will remain entirely responsible for the actions of his or her guest, as well as for the guest's compliance with the campsite rules.

Visitors are allowed from 9am to 10.45pm; the cost is €3 from 05/04 to 05/07 and from 31/08 to 31/10 and €4 from 06/07 to 30/08.

Visitors have access to the same facilities as campers, with the exception of the swimming pool.

Staying at the campsite implies acceptance of the provisions of these rules and a commitment to comply with them.

#### **10. Vehicle traffic and parking**

The access gate can be opened with the code given at reception, from 7.30am to 10.45pm.

No traffic is allowed on the campsite between 10.45pm and 7.30am. Between 10.45pm and 7.30am, please leave your vehicle in the car park at the campsite entrance.

Only one vehicle is permitted per pitch. Any second vehicle must park in the car park at the campsite entrance, free of charge.

Vehicles may not be parked on neighbouring pitches.

Electric vehicles may not be connected in the mobile home or on the pitch. Fire risks.

Car traffic is governed by the Highway Code. The speed limit is 10 km/h. To avoid pollution and nuisance, use and abuse your bike!

Watch out for children.

#### **11. Behaviour and appearance of facilities**

It is the responsibility of everyone to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, in particular the sanitary facilities.

It is forbidden to dispose of waste water on the ground or in the gutters.

Customers must empty waste water into the facilities provided for this purpose.

Household waste, rubbish of any kind and paper must be deposited in the bins located at the campsite entrance.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry must never be hung from trees.

Plantations and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or make plantations.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground.

Any damage to vegetation, fences, grounds or campsite facilities will be charged to the person responsible.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

## **12. Access to the swimming pool**

The swimming pool is open from 15/05 to 30/09.

Swimming is unsupervised. Swimming is at the user's own risk. The internal rules governing access to and use of the swimming pool are displayed at the entrance to the swimming pool.

The swimming pool is only open to campsite guests.

Only swimming costumes and boxer shorts are permitted.



## **13. Safety**

### **a) Fire.**

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and must not be used in dangerous conditions: under a tent or near a car.

In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary.

If you witness the start of a fire: Keep calm. Notify the fire brigade (18) and reception directly on 05 63 74 30 24.

Specify: the location and sector of the fire, the type of fire and the number of victims.

You can use the fire-fighting equipment available to you (without endangering yourself). Attack the flames from below.

Smoking is prohibited in rental accommodation.

When you arrive, look out for the campsite evacuation plan. Close the doors and windows. Bring warm clothes and your personal papers. Follow the signs. Go to the assembly point. Follow the instructions given by the campsite staff. Do not take your vehicle. You could endanger yourself and prevent help from arriving.

A first-aid kit is available at the reception desk.

### **b) Theft.**

The management is only responsible for items left at the office and has a general obligation to monitor the campsite. The management declines all responsibility in the event of theft. Campers remain responsible for their own facilities and must report the presence of any suspicious person to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

In your absence, and for your own safety, do not leave any valuables in your accommodation or on your pitch.

## **14. Games**

No violent or disruptive games may be played in the vicinity of the facilities.

The meeting room may not be used for boisterous games.

Children must always be supervised by their parents.

#### **15. Dead garage**

Unoccupied equipment may only be left on the pitch with the agreement of the management, and only in the location indicated. A charge may be made for this service.

#### **16. Infringement of the internal rules**

In the event that a resident disrupts the stay of other users or does not comply with the provisions of these internal rules, the manager or his/her representative may, orally or in writing, if he/she deems it necessary, give the resident formal notice to cease the disturbance.

In the event of a serious or repeated breach of the internal rules, and after the manager has served formal notice to comply, the contract may be terminated.

In the event of a criminal offence, the manager may call in the police.