



# **RULES OF PROCEDURE**

## **1. Conditions of admission and stay**

To be admitted to enter, settle or stay on a campsite, you must be authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that the present internal regulations are respected. The fact of staying on the campsite implies the acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence on the campsite. Translated with [www.DeepL.com/Translator](http://www.DeepL.com/Translator) (free version)

## **2. Police formalities**

Minors who are not accompanied by their parents will only be admitted with written authorisation from their parents. In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Stay of Foreigners and the Right to Asylum), the manager is required to have the foreign client fill in and sign an individual police form on arrival. It must mention in particular

- 1° The surname and first names ;
- 2° Date and place of birth
- 3° Nationality;
- 4° Habitual residence.

Children under 15 years of age may appear on the record of one of the parents.

## **3. Installation**

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

## **4. Reception office**

Open from 9 a.m. to 1 p.m. and 3 p.m. to 7 p.m.  
At the reception desk you will find all the information on the services of the campsite, information on the possibilities of refreshment, sports facilities, tourist attractions in the area and various addresses that may prove useful.  
A system for collecting and handling complaints is available to guests.

## **5. Display**

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They shall be given to any customer who requests them.  
For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed.  
The prices of the various services are communicated to the customers under the conditions fixed by decree of the minister in charge of consumption and can be consulted at the reception desk.

## **6. Departure arrangements**

Customers are invited to inform the reception office of their departure the day before. Customers intending to leave before the opening time of the reception desk must pay for their stay the day before.

## **7. Noise and silence**

Guests are requested to avoid any noise and discussions that might disturb their neighbours.  
Sound equipment must be adjusted accordingly. Doors and trunks must be closed as quietly as possible.  
Dogs and other animals should never be left unattended. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.  
The manager ensures the peace and quiet of his guests by setting times when there must be complete silence.

## **8. Visitors**

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them.

The client may receive one or more visitors at the reception. The services and facilities of the campsites are accessible to visitors. However, the use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

## 9. Vehicle traffic and parking

Within the campsite, vehicles must drive at a limited speed.

Traffic is allowed from 7.30 am to 10.45 pm.

Only vehicles belonging to campers staying on the campsite may circulate on the campsite. Parking is strictly forbidden on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent the installation of new arrivals.

It is forbidden to recharge electric vehicles on the terminals of the pitches as well as on the sockets of the Mobile Homes. Risk of fire.

## 10. Behaviour and appearance of the facilities

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities.

It is forbidden to throw waste water on the ground or into the gutters.

Customers must empty waste water into the facilities provided for this purpose.

Household refuse, waste of any kind, papers, must be deposited in the bins.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry must be hung out in the communal drying room, if necessary. However, it is tolerated until 10 a.m. in the vicinity of the accommodation, provided that it is discreet and does not disturb the neighbours. It should never be done from the trees.

Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to make plantations.

It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground.

Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

## 11. Safety

a) Fire.

Open fires (wood, coal, etc.) are strictly forbidden. Stoves must be kept in good working order and not be used in dangerous conditions.

In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

b) Theft.

The management is responsible for the objects deposited at the office and has a general obligation to monitor the campsite. Campers are responsible for their own facilities and must report any suspicious persons to the management. Guests are asked to take the usual precautions to safeguard their equipment.

## 12. Games

No violent or disturbing games may be played in the vicinity of the facilities.

The meeting room may not be used for boisterous games.

Children must always be under the supervision of their parents.

## 13. Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management and only in the designated area. A charge may be made for this service.

## 14. Infringement of the internal regulations

In the event that a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing, if he deems it necessary, give formal notice to the latter to stop the disturbance.

In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call in the police.

